Office of Information Technology Service Offering

Web Services: Content Management

Service Description: Content Management provides a common process and set of automated tools that can be used by state agencies to efficiently create, deploy, and control their Web content. State content owners can utilize this enterprise offering from their desktop via the Internet without any special add-on software to create, update, approve, publish, and maintain their web pages and applications either inside or beyond their domain.

Eligible Participants: This line of service is available to any state agency that develops and maintains a web site.

Rates: Agencies are responsible for items specific to their use of this line of service. This includes a software license and annual maintenance for each user registered to use the content management software. In addition, agencies will also license receiver software for each agency server configured to receive content from the content management system. Agency specific training and installation support is also available from the content management software vendor. The following table describes the rates for software license and maintenance, agency specific integration, and training.   The State Contract column indicates the items that can be acquired under the statewide Configuration Management contract with the vendor, Interwoven. Similarly, the Separate Agreement column indicates that agencies can acquire classroom training under a separate services agreement with the vendor.

Item	Units	Frequency	Amount	State Contract	Separate Agreement
User Seat License (a) 25 User block Or (b) Individual users Administrator Author Front Office Reviewer	25 user seats Per user based on type user	Initial license	$4,375 for 25 seats $600 $300 $150 $75	X X	
User Seat Maintenance	Per block or per user based on license option selected	Annual	18% of seat license	X	
Agency Server Deployment	Per agency receiver	Initial License	$1,500 per server	X	

Receiver License	server				
Agency Server Deployment Receiver Maintenance	Per agency receiver server	Annual	18% of deployment receiver software license	X	

Training
(a) CBT
    Authors
    Administrators
(b) Classroom
    At Interwoven site
 	
    On-Site
	
	Per student
	Per student
	
	Per student
	
	Per Course
		
		As required
		As required
		
		As required
		
		As Required
			
			$150
			$175
			
			Per Interwoven price list
			Per Interwoven price list
				X	
					
					X
					
					X

Installation Support	Per person-day	As determined by agency	$2,160 per day	X	

Information on use of the statewide contract can be obtained from the web site specified in the enrollment procedures or from the OES contact identified in the Contact Information section.

Enrollment Procedures: Agencies may enroll for or obtain more information about this service by submitting the online form at the following web address:
http://www.state.la.us/ldbc/contentmgmt.htm.

Time Line: The Content Management Line of Service will be available for general use on November 1, 2002. Implementation planning can begin as of this date.

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